

Information - Personal Data Processing

The following document has been drawn up in compliance with the provisions defined in articles 13-14 of the 2016/679 EU Regulation.

Lemon Operations International is a business company that focuses on Cloud Computing, Data&AI, Internet of Things, 3D design & printing and Blockchain. We specialize in helping IT vendors to get the best of their channel through the development of relevant offerings and their launching on the market.

Lemon Operations International, acting as data controller, collects, processes and stores personal data provided by the data subjects. The following information has been drawn up to ensure the safeguard and the exercise of the rights provided by the law regarding the protection of personal data.

Purpose of the personal data processing

Personal data provided by you will be processed to fulfill one or more of the following purposes:

- a) Provide information regarding activities carried out by Lemon Operations International.
- b) Provide information and services in accordance with your demands through a profiling process in compliance with the provisions of the article 22 of EU 2016/679 Regulation.

Data processing reasons

Personal data provided by you could be communicated with your consent or to complete any transaction or provide any service you have requested or authorized. They might be shared:

- with external providers working on Lemon Operations International's behalf
- when required by law or to respond to legal process
- to maintain the security of our services
- to protect the rights and property of Lemon Operations International and its customers.

Data storage location

Lemon Operations International stores the personal data of data subjects within the borders of European Union; however personal data occasionally can be processed in non-EU Countries in accordance with Commission's decision 2010/87/EU on 5th February 2010.

Data retention

Starting from the date the consent is given, data subjects are informed that the personal data provided will be stored in the systems used by Lemon Operations International until the consent is withdrawn.

Data subject's rights

1. How data subject's rights are exercised

Data subjects are informed, in compliance with the provisions of article 13 paragraph 2 of EU 2016/679 Regulation, about the modalities they will be able to exercise their rights.

Data subjects are informed that Lemon Operations International, in compliance with the provisions of article 12 paragraph 3 of EU Regulation 2016/679, has:

- o a) Up to 1 month from the time the request is forwarded by the data subject, to respond to the exercise of the rights listed below.
- o b) This term, depending on the number of requests, may be extended to two months.

Lemon Operations International undertakes to promptly notify the data subject about the failure to comply the temporal terms established in a).

2. Access to personal data

Lemon Operations International, in compliance with the provisions of article 15 of EU 2016/679 Regulation, undertakes to ensure the full exercise of right of access, unless this jeopardizes a legitimate interest or fundamental rights of other data subjects. Data subjects can exercise the right of access to their own personal data by sending an e-mail to: info@lemon-operations.com.

3. Right of rectification

Lemon Operations International, in compliance with the provisions of article 16 of EU 2016/679 Regulation, undertakes to ensure the full exercise of the right of rectification of personal data from the data subject. Data subject is informed that he/she may demand the rectification of his/her own personal data by sending an e-mail to: info@lemon-operations.com in order to verify the type of personal data in our possession and, therefore, to demand the rectification.

4. Right of erasure (right to be forgotten)

Lemon Operations International, in compliance with the provisions of article 17 of EU 2016/679 Regulation, undertakes to ensure the full exercise of the right of erasure of personal data, unless this jeopardizes data controller's legitimate interest or other data subject's fundamental rights. Data subject is informed that he/she may exercise that right by sending an e-mail to: info@lemon-operations.com.

5. Right to restriction of processing

Lemon Operations International, in compliance with the provisions of article 18 of EU 2016/679 Regulation, undertakes to ensure the full right to restriction of processing. Data

subject is informed about the possibility to demand at any time the restriction of personal data processing when one of the following conditions applies:

- o a) The accuracy of the personal data is contested by the data subject;
- o b) The lawfulness of processing is contested by the data subject;
- o c) The controller no longer needs the personal data for the purpose of the processing, but they are required by the data subject for the establishment, exercise or defence of legal claims;
- o d) The data subject demands to exercise the right to object (article 21).

Lemon Operations International undertakes to provide the data subject prompt communications about the restriction limitation within thirty days starting from the date the request is received at: info@lemon-operations.com.

6. Right to data portability

Lemon Operations International, in compliance with the provisions of the article 20 of EU 2016/679 Regulation, undertakes to ensure the data subject the full right to data portability. Data subject is informed that he/she may demand the exercise of the right to data portability by sending an e-mail to: info@lemon-operations.com.

7. Right to object

Lemon Operations International, in compliance with the provisions of article 21 of EU 2016/679 Regulation, undertakes to ensure the exercise of the right to object of the data subject.

Data subject is informed, when personal data are processed for "marketing campaign", about the possibility to exercise that right directly from the specific form "opt-out" provided inside marketing communication.

Data subjects are informed that they may exercise the right to object, except in the cases listed above, by sending an e-mail to: info@lemon-operations.com

8. Complaint

Data subjects are informed that, in compliance with art. 13 par. 2 D of EU Regulation 2016/679, in case they recognize serious non-fulfillments or the failure to comply with one of the rights set out in this statement by Lemon Operations International, they may present a formal complaint to the national privacy guarantor.

9. Withdrawal of consent

The data subject is informed about the possibility to withdraw his/her consent for the purpose of processing at any time. The data subject can withdraw the consent through the following methods:

- a) Verbal communication in case of telephone contact (confirmed by sending electronic communication to the e-mail address provided).
- b) By sending an e-mail to: info@lemon-operations.com

In compliance with the provisions of article 13 paragraph 2 clause C of the EU 2016/679 Regulation, the data subject, who decides to withdraw the consent, is informed that such action will not affect the lawfulness of the processing carried out before the revocation of the same.

After completing this communication, the data processing for that specific purpose, for which the consent has been withdrawn, can be deemed, as the case may be, terminated.

Data subjects are informed that the withdrawal of the consent could affect in whole or in part the services provided to themselves.